

Olney Mill BOD Meeting July 2020
July 2, 2020- Olney Mill Swim Club

In attendance: Jerry Moxley, Brodny Hall, Karen Herrera-Morales, Geoff Troidl, Matt Stroot

CALL TO ORDER

NEW BUSINESS

1.) Member Splash

Geoff trained GM and lifeguards on how to use Member Splash when checking in members. All reservations will officially be made solely through the Member Splash platform starting tomorrow. Member Splash dashboard tallies 394 accounts which equates to 1700 members. Geoff mentioned some accounts are old, with senior members still showing kids on membership. He is to audit accounts and email accounts for updated status and correct membership options. Senior membership to be revisited in the future for age gaps as one membership has a spouse of age requirement for senior status and the other does not meet the requirement for senior status.

Prorating for new members: Matt suggested discounted rate of \$100 off and Jerry suggested email vote. To discuss with the rest of the board.

Geoff will run reports to see how many reservations were kept and how many were no-shows to start sending email notifications to people who do not cancel.

Jerry asked to change time zones and Geoff said he will ask Member Splash to see if this can happen.

Karen asked regarding no-show policy ideas. Jerry suggested we wait at least a week to see if we can pull a report from Member Splash.

Matt suggested formulating an email form to send out to no-shows stating the importance and consideration of canceling the spot(s) reserved as it takes away from other members wanting to reserve spots that are limited. Brodny mentioned weather should be a consideration and Geoff mentioned that cancelling can still be done via Member Splash. Matt suggested mentioning weather can be a factor but please still cancel your reserved spot in the email.

2.) Regulations

Jerry stated a member email was received regarding children going alone to the pool. No rules in bylaws regarding kids, but standard age is 12 years of age. Other members have asked if one family can bring another member's child. BOD members have mentioned that although it is a guideline all families living with you should stick together while at the pool and while we do not encourage it, we do not know who is quarantined together and it's nearly impossible to enforce and the child should be seated with the family.

Questions regarding Health Inspection were raised in regards to guidelines versus rules. What is the legal authority to shut the pool down?

3.) Staff Enforcement of Rules

Jerry mentioned there has been a lax of rule enforcement by most of the staff. Some staff are enforcing rules and some are not. Geoff mentioned an incident where rule enforcement regarding social distancing was non-existent. Karen mentioned another incident where rules of social distancing were not adhered to and staff was not enforcing it. Questions regarding how many adult swims and how many lifeguards should be in rotation. BOD agrees GT should be responsible with regards to enforcing distancing rules.

Geoff mentioned if we looked at other management pools and Matt stated some other options that were not ideal and that GT is a community based management that hires people from the community.

Some board members have noticed that staff is not cordial or, at times, professional. Karen asked if another GM may/should be hired or switched to get a better handle on enforcing rules at the pool, especially at this time. Matt answered that it would be possible based only on serious cause.

Brodny mentioned addressing Jeff at GT first regarding the observations and complaints with regards to staff.

Jerry has compiled a list of complaints regarding GM and staff. Masks were also an issue that members have brought up regarding staff not wearing them in the reception area. Karen has mentioned that this season specifically staff should be of higher vigilance than normal and staff should be more aware and enforce rules. Jerry will send over a list to Jeff and Matt said he will speak to Jeff, preferring an in person meeting.

CONTINUING BUSINESS

No Continuing Business

COMMITTEE UPDATES

1.) Maintenance

Matt asked if the board and slide can be opened with marks on the ground to help with social distancing. Board agreed and would need to inquire with Jeff from GT.

Jerry sent via text:

Just got extra hoses to facilitate faster cleanings.

Should have received 10 new umbrellas.

Propane Tank (for hot shower/sink water) refilled.

Mosquito Joe's will be here next week - thanks Matt.

Food License for Ice Cream.

Got extra antibacterial hand soap dispensers and refills in the storage room.

Extra Shower curtains in the storage room.

Trash pick up Tuesday AM.

Grass Cutting Wednesday AM.

No known maintenance issues.

2.) Treasurer

Brodny will process 5 refunds tomorrow/next week. Discussed June bill for GT. Check issued for umbrellas and ice cream.

3.) Membership

New Chromebook needed for front desk.

4.) Social

Matt will look into the possibility of getting Food Trucks or/ Ice Cream truck (Kona/ Carmens).

5.) Swim Team

Nothing to report

6.) Other

ADJOURN